

TERMS AND CONDITIONS

QUALITY

ding-bats offers only first quality merchandise. Some items may no longer be in production by manufacturers due to seasonality. Many items are purchased from vendors as an assortment and certain colors or sizes may not always be available.

Our selection will change based on new items we find. We are continually searching for new and unique products with no specific theme or timetable. Our inventory turns quickly, but we will find an exceptional substitute if your current choice is out of stock. We have so much more available than we can readily show you, please contact us with your specific needs.

GUARANTEE

ding-bats will offer a full refund for any merchandise returned for any reason. Returned merchandise must be in salable condition in the original packaging (special orders made at a customer request may not be covered).

PRIVACY

ding-bats DOES NOT SHARE ANY INFORMATION FOR ANY REASON WITH ANY OUTSIDE COMPANY OR INDIVIDUALS. Your information is encrypted on all order forms to protect your privacy.

SALES TAX

Items purchased and shipped within the state of Oklahoma are subject to sales tax of 8.517%.

SHIPPING AND HANDLING

Shipping and handling charges are as follows:

Merchandise value \$0.01 - \$9.99 = \$7.00
Merchandise value \$10.00 - \$49.99 = \$10.00
Merchandise value \$50.00 - \$99.99 = \$10.00
Merchandise value \$100.00 - \$199.99 = \$15.00
Merchandise value \$200.00 - and up = \$20.00

Shipping and handling charges are subject to change without notice. Special orders may be subject to a higher freight charge. We will notify you if this applies.

We use the best available freight carrier at the time of purchase (FedEx, UPS, or DHL).

Freight carriers deliver to the address they are given and charge for any changes. If the address provided to us is incorrect and we incur a charge from a carrier we will charge that amount back to the credit card that was used with the original transaction, plus a fee of \$10.00. Please be very careful of street addresses, suites, building floor, zipcodes, etc.

DISAGREEMENTS

In the event of any disagreements, both parties (buyer and seller) agree to work in good faith to seek a fair settlement. If this cannot be done, both parties agree to use the laws and courts of the City of Tulsa, County of Tulsa, and State of Oklahoma and to bring suit only within those jurisdictions. In no event shall any damages claimed by buyer exceed the cost of the material and associated freight charges for the original shipment. The seller reserves all rights to prosecute to the fullest extent of the law for any payments that are returned, charged back or stopped in any manner. Fraudulent credit card charge backs will incur a \$25 fee and be prosecuted through the district attorney's office unless settled immediately upon notification. (Fraudulent credit card charge backs are deemed to be charges ordered against your card by you or an authorized agent and properly delivered in good condition by us or our agents. Subsequent refusal to accept these charges and resulting chargeback to us by your credit card issuer may result in civil and criminal actions against you.) Additionally, buyer agrees to be responsible for any reasonable collection costs incurred by seller (including time, expenses, legal fees, court costs, etc.) to collect funds pledged to secure the original transaction.

Submission of any orders shall indicate concurrence with the terms stated above

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